**Introduction**

War Child is committed to ensuring the safety and wellbeing of all children who come into contact with our organisation. Their safety and wellbeing are core to our work, and we take all possible measures to prioritise this.

These guidelines have been prepared to ensure that our charity streaming events are delivered in a way that protects the safety and wellbeing of any child who engages in an event, and that the event is conducted in a way that aligns with, and promotes, War Child’s values

**War Child values**

* **Bold.** We use our passion and creativity to deliver high-quality, evidence-based programmes that offer the biggest benefit for children in conflict.
* **Accountable to children.** Children can rely on us to respond to their voices and to treat them with respect and dignity.
* **Transparent.** We expect to be held to account by our supporters and participants and we respond with openness and honesty.
* **Committed to each other.** We support each other and our partners to achieve ambitious goals and to be the best we can be. We are honest and open with each other, sharing our successes and confronting our challenges.

**Expected behaviours and conduct**

Whilst hosting your charity stream, we expect that you will:

* Be inclusive and welcoming of all players who interact with your event.
* Call out any unacceptable behaviour you see from players that is deemed derogatory, offensive, threatening.
* Report any concerns or incidents observed.
* During the stream, periodically remind your audience that they can report any incidents that made they feel unsafe or uncomfortable to the service provider or to War Child and include links or information for the different ways to report. War Child would be happy to provide you with pre-written text for you to post. Please let us know if you would like us to share this with you.
* Conduct yourself in a manner that will not offend others and will not put War Child’s reputation into disrepute.
* Abide by your streaming provider’s policies and guidelines at all times.

Whilst hosting your charity stream, we expect that you will not:

* Use any language or imagery that could be deemed offensive to a child. This includes slurs or use of any derogatory language.
* Let in appropriate behaviour from players go unaddressed. We appreciate you are not able to moderate all communication, but we expect some level of oversight in not allowing behaviour that is harmful or threatening in any way.
* Encourage players to post any language or imagery that could be deemed offensive to a child.

**Content**

Certain content is not permitted to be used during your charity stream with War Child. This includes any games that are in war settings, contain excessive blood and gore, show excessive violence with realistic graphics, contain homophobia or abuse, or contain mature themes such as drug use, sexual content, and strong language. Any content rated 16+ must be formally screened by War Child prior to use and anything rated M (Mature) is not permitted to use during the charity stream. Examples of games that cannot be used in the charity stream include Call of Duty, Battlefield, Dark Souls, and Fallout.

**Reporting inappropriate behaviour**

We encourage you to report any concerns or inappropriate behaviour observed during your charity stream. Please refer to your service provider’s policies for how to make a report – links for YouTube and Twitch are provided below.

* This could be [YouTube’s flagging feature](https://support.google.com/youtube/answer/2802027) for reporting inappropriate content
* [Twitch’s Community Guidelines](https://www.twitch.tv/p/en/legal/community-guidelines/)

You can also report concerns directly to War Child by emailing [safeguarding@warchild.org.uk](mailto:safeguarding@warchild.org.uk) or calling (UK number) +44 (0) 7708 326 324.

**Monitoring**

As much as possible, a War Child representative will attend some or all of the streaming event to be able to share information about the charity to players and answer any questions they may have. In addition, we will also conduct spot checks at random during streaming events to observe the environment and behaviour of those participating in the streaming event.

These guidelines in no way replace your streaming provider’s policies and guidelines. By partnering with War Child, it is assumed you have read and agree to follow these guidelines.

War Child appreciates your support and is excited to be partnering with you! If anything in these guidelines is unclear, or if you would like to discuss anything in more details, please don’t hesitate to get in touch with us.

Have fun with your upcoming event!